

Mid-Year Parent Survey Results  
(Average Ratings and Comments)

**Agency Wide- 135 Responses**

3. Top 5 reasons for Choosing Head Start. (Lowest Average, most important)

No Cost Child Care-2.80

**Social Opportunities-2.36**

**Trust-2.69**

Location-2.87

**Qualification of teachers/staff-2.69**

Reputation/recommendation-2.90

Availability of Child Care-2.80

**Education Opportunities-2.35**

Other- 2.17 (4 centers)

4. Was the Application/Enrollment process easy to complete?

131-Yes

4-No

5. How would you rate our program in the following? (Totals may not 100% due to rounding.)

Program	Very Satisfied	Satisfied	Neutral	Dissatisfied
Program/Curriculum	106 (79%)	24 (18%)	3 (2%)	
Friendliness of Teachers	120 (90%)	14 (10%)		
Lunches/Snacks	111 (83%)	13 (7%)	5 (4%)	5 (4%)
Clear Policies	94 (77%)	20 (16%)	6 (5%)	2 (2%)
Hours of Operation	103 (77%)	17 (13%)	8 (6%)	5 (4%)
Safety	123 (92%)	9 (7%)	1 (1%)	1 (1%)

6. How would you rate our program in the following? (Totals may not 100% due to rounding.)

Communication	Very Satisfied	Satisfied	Neutral	Dissatisfied
Teacher Communication	119 (88%)	13 (10%)	3 (2%)	
Director Communication	93 (70%)	26 (20%)	9 (7%)	4 (3%)
Friendliness of Management	109 (88%)	18 (15%)	5 (4%)	2 (2%)
Accessibility of Management	102 (77%)	23 (17%)	5 (4%)	3 (2%)
Concerns or Questions answered Promptly	111 (82%)	19 (14%)	4 (3%)	1 (1%)

7. As a parent I participate in... (Percentage of Total Responses)

Classroom Volunteer-65 (48%) On Field Trips- 69 (51%)

Parent/Teacher Conferences-84 (62%)

Policy Council-10 (7%) None-20 (15%)	Parent Meetings-59 (44%)	Special Classroom Activities-41 (30%)
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8. If I am unable to participate, why?

Work Schedule-82 (61%) No Child Care-26 (19%)	School Schedule-17 (13%)	No Transportation-19 (14%)
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9. Staff are knowledgeable, respectful, and inclusive of my family culture, home language, health benefits and practices, and family composition.

Always-132 (97%)	Sometimes-3
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10. When I have requested information or resources from staff, it is delivered in a timely manner.

Always-131 (97%)	Sometimes-4
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11. I am aware of the importance of the School Readiness Program?

Yes-127 (94%)	No-2	Somewhat-6 (4%)
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12. The attendance policy has encouraged me to consistently send my child to school and/or keep my home visits.

Yes-123 (91%)	No-5 (4%)	Somewhat-5 (4%)
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13. I was informed of Health Screening and provide results.

Yes-130 (96%)	No-1	Sometimes-3 (2%)
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14. If your child rides the Head Start bus, mark concerns that apply. (Percentage that responded to question.)

Consistency of pick up and drop off sites- 13 (19%) None- 47 (67%)	Availability-6 (9%) Other-4 (6%)
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